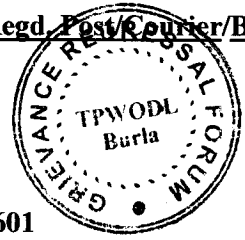


By Regd. Post/Courier/By hand



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2296 (4)

Date: 31/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/907/2024																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Dilip Ku Naik At-Chandnimal, Po-Sahaspur Dist- Jharsuguda Pin-768215		4135-2806-3266	6370219798																																
3	Respondent/s	SDO-II(E), JED, TPWODL, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda																																
4	Date of Application	20.12.2024																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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8	Date(s) of Hearing	20.12.2024																																			
9	Date of Order	31/12/24																																			
10	Order in favour of	Complainant	Respondent	Others ✓																																	
11	Details of Compensation awarded, if any.	NIL																																			

(Signature)
President

Place of Camp: ESO Office, Laikera, TPWODL

Appeared

For the Complainant- Dilip Ku Naik

For the Respondent - SDO(Electrical)-II, JED, Jharsuguda, TPWODL

GRF Case No- BRL/907/2024

Dilip Ku Naik

At-Chandnimal, Po-Sahaspur

Dist-Jharsuguda

Consumer No-4135-2806-3266

VRS

SDO(Electrical)-II, JED, Jharsuguda, TPWODL.



COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Dilip Ku Naik has appeared in the hearing on Dt. 20.12.2024 at the camp held at ESO Office, Laikera and submitted a written complaint wherein he has stated about billing dispute-High billing in May-2023 for Rs.37400.00 which is wrong according to him & has request to revise/rectify the same.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant documents in this case.

OBSERVATION

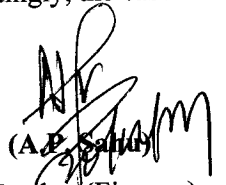
The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD of 1.5KW with date of initial power supply on Dt.01.01.1990 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute as mentioned in GIST with prayer to revise the bill. The opposite party has debited Rs.29267.00 towards defective period assessment for the period from Oct-2019 to Sept-2021 & served the actual bill including current bill for Rs.37400.94 in the month of March-2023. The meter SL No WHL033126 was effected in billing in Oct-2021. The IMR in Nov-2021 was '0' & assume might be installed on last date of the Oct-2021 month. After verification it is concluded that the bills were OK and the opposite has debited the amount as per law although PL/Avg bills were served more than two years but bill revision done for two years leaving others periods where the complainant given the benefit as because high consumption has been seen after replacement of the meter.

Hence it is the opinion of the Forum that there is no scope for bill revision & the opposite party has done the bill revision correctly & hence, the case is here by dismissed.

Accordingly, the case is disposed of.


(B.Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768617


(A.P. Satpathy)
Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K.Satpathy)


President
President
Grievance Redressal Forum
TPWODL, Burla - 768617

Copy to: -

1. Dilip Ku Naik, At-Chandnimal, Po-Sahaspur, Dist- Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".


President
Grievance Redressal Forum
TPWODL, Burla - 768007